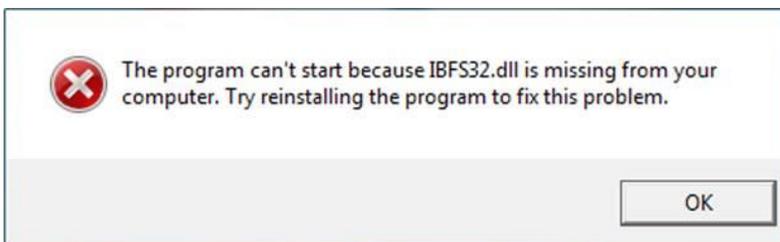


Title: WPS Software Error - IBFS32.DLL Missing Error Message

Description: Instructions on how to resolve an issue when you are receiving an IBFS32.DLL missing error message with WPS Software.

Instructions

If you are receiving the following IBFS32.DLL error message, please follow the instructions below to resolve it:



1. Insert the WPS software CD into the computer
2. Open **Windows File Explorer** and go to the **D:\ drive** or whatever drive letter is assigned to your CD-ROM drive.
3. Browse the CD-ROM contents and click into the **Drivers** folder

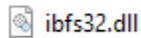
| Name | Type | Compressed size | Password ... | Size |
|------------------|------------------------------|-----------------|--------------|------|
| drivers | File folder | | | |
| autorun.inf | Setup Information | 1 KB | No | |
| AZSHOW.EXE | Application | 42 KB | No | |
| cdsetup.exe | Application | 12 KB | No | |
| dp3.chm | Compiled HTML Help file | 107 KB | No | |
| DP3.exe | Application | 225 KB | No | |
| dp3.ICO | Icon | 1 KB | No | |
| DP3REPR.TTF | Rich Text Format | 74 KB | No | |
| guide.doc | Microsoft Word 97 - 2003 ... | 53 KB | No | |
| guide.pdf | Adobe Acrobat Document | 127 KB | No | |
| ibfs32.dll | Application extension | 50 KB | No | |
| instructions.doc | Microsoft Word 97 - 2003 ... | 65 KB | No | |
| instructions.pdf | Adobe Acrobat Document | 22 KB | No | |
| KECHK32.DLL | Application extension | 90 KB | No | |
| readme.txt | Text Document | 2 KB | No | |
| Renew32.exe | Application | 43 KB | No | |

WPS Technical Support

Instructional Documentation

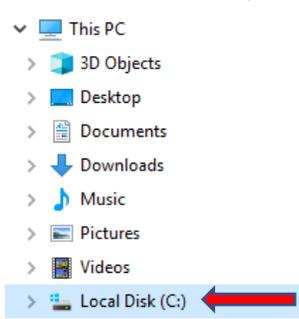


4. Locate the **IBFS32.DLL** inside the driver's folder.

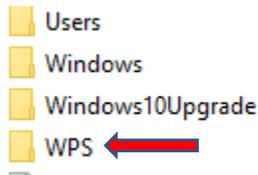


5. Right-click the **IBFS32.DLL** file and select **Copy**.

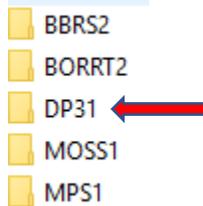
6. Go back to File Explorer and click into the **C:\ drive**



7. Click into the **WPS** folder



8. Click into the software folder for the software you are having issues with. (Example – C:\WPS\DP31 is for the DP-3 software)



9. Once inside of the software folder, **right-click** and **Paste** the **IBFS32.DLL**. If asked to **Replace** the existing file, select **"Replace the file in the destination"**

10. Try and launch the software now after completing all steps.

11. If you have any trouble, please call WPS Technical Support at 1-800-648-8857 or 424-201-8800 or email us at support@wpspublish.com.